

Lees bij de volgende tekst eerst de vraag voordat je de tekst zelf raadpleegt.

Tekst 10

Terms and Conditions of Sale

Article 1: Scope

The present general terms and conditions of sale apply to the distance-selling operation of Cookwell (UK) Ltd (us) and cover all sales to its customers (you) through the www.cookwell.co.uk website as well as orders posted to our Direct Sales Team. We reserve the right to amend the present general terms and conditions of sale at any time, with the proviso that details of all amendments are published on our website.

In order to place an order and to enter into a legally binding contract with us, you must be over 18 years old.

We reserve the right to refuse to accept your order if we find that you are in breach of these Terms and Conditions.

Article 2: Prices

2.1 Product prices are given in pounds sterling and are inclusive of all taxes but exclusive of postage and packaging costs.

2.2 For all consignments to be shipped outside of the UK, invoices are automatically calculated exclusive of taxes. Any customs duties, other local taxes, import duties or state taxes that may apply are your sole responsibility and are not payable by Cookwell (UK) Ltd.

2.3 All orders are payable in pounds sterling.

2.4 Special Offers: where more than one promotion is offered on the same product at the same time, Cookwell (UK) Ltd reserves the right to offer the customer the best deal available. Only one promotion can be claimed at any one time.

2.5 Cookwell (UK) Ltd reserves the right to change its prices at any time, although products will be invoiced at the price in effect when the order was placed, subject to availability. Information relating to prices is liable to change and is given by way of indication only.

Article 3: Orders

We will accept your order subject to the present general terms and conditions of sale.

You can place an order on our website:

www.cookwell.co.uk

Contract details are given in English and are those in force at the time of delivery.

Invoices are sent separately, either by email or by post, a few days after the package has been dispatched. Export orders must include invoices with the package.

Article 4: Confirmation

Clicking the 'Confirm' button at the end of the ordering process acknowledges that you agree to the order as well as to the present general terms and conditions, in their entirety and without exception.

Data recorded by Cookwell (UK) Ltd constitutes proof of all transactions between Cookwell (UK) Ltd and its customers.

Data recorded by the payment system constitutes proof of financial transactions.

Article 5: Availability

Products and prices are valid as advertised on cookwell.co.uk subject to stock availability. Information on product availability is provided when you place an order online. These details are given for information purposes only and are not binding.

Should a product be unavailable after you have placed your order, we will let you know as soon as possible by email or by post. In this instance you can ask for your order to be cancelled or exchanged by emailing us at enquiries@cookwell.co.uk

If only part of the order is available, our Direct Sales Team will contact you to check whether partial delivery is acceptable. Only goods that are delivered will be charged for.

Article 6: Delivery

Products are delivered to the delivery address given when the order was placed. Delivery times allow for order processing, packaging and transportation.

If you are paying by cheque, your order will be processed once your cheque has cleared. Delivery times are calculated from the date your cheque clears and may therefore differ from times indicated when you placed your order.

Lees bij de volgende opgave eerst de vraag voordat je de bijbehorende tekst raadpleegt.

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Een klant heeft via internet een product besteld bij Cookwell. Enkele dagen na de bestelling ontvangt de klant een e-mail van Cookwell met de mededeling dat het product in prijs is gestegen.

- 1p **42** Op welke **zinsnede** uit de verkoopvoorwaarden moet de klant zich beroepen wanneer hij bezwaar wil aantekenen tegen de prijsverhoging?
Noteer de eerste twee en de laatste twee woorden van deze **zinsnede**.